Installation, Operation and Maintenance

2" Commercial Water Softener Systems

Series: CWS-200 & CWSTA-200



CWS-200 Simplex Systems

CWS-200 Duplex Alternating Systems



Congratulations on your purchase of this Watts® commercial water softening solution.

You have made a great choice to protect your plumbing system against the damaging effects of hard water. This system has been engineered for trouble free operation and produced using top quality components. Simple programming, corrosion resistant mineral tank(s) and an easy to service design ensures this system will be durable and easy to maintain. Thank You!

The Watts Team

Softened water provides a wide variety of benefits such as reducing the potential of lime scale formation in boilers, water heaters and heat exchangers to protecting the remainder of the plumbing system from costly maintenance and down time associated with the negative effects of hard water.

A WARNING



Please read carefully before proceeding with installation. Your failure to follow any attached instructions or operating parameters may lead to the product's failure.

Keep this Manual for future reference.

A WARNING

If you are unsure about installing your Watts water softener contact a Watts representative or consult a professional water treatment dealer or plumber.

You are required to thoroughly read all installation instructions and product safety information before beginning the installation of this product. FAILURE TO COMPLY WITH PROPER INSTALLATION AND MAINTENANCE INSTRUCTIONS COULD RESULT IN PRODUCT FAILURE WHICH CAN CAUSE PROPERTY DAMAGE, PERSONAL INJURY AND/OR DEATH. Watts is not responsible for damages resulting from improper installation and/or maintenance. Local building or plumbing codes may require modifications to the information provided. You are required to consult the local building and plumbing codes prior to installation. If this information is not consistent with local building or plumbing codes, the local codes should be followed.

Save manual for future reference.

Refer to the enclosed for operating parameters to ensure proper use with your water supply.

- As with all plumbing projects, it is recommended that a trained professional water treatment dealer or contractor install the water conditioning system. Please follow all local plumbing codes for installing this water conditioning system.
- Inspect the water conditioning system for carrier shortage or shipping damage before beginning installation. Replace any damaged component immediately, before beginning installation.
- Use caution when installing soldered metal piping near the water conditioning system. Heat can adversely affect the system's components.
- Use only lead-free solder and flux for sweat-solder connections, as required by state, province and federal codes.
- Handle all components of the system with care. Do not drop, drag or turn components upside down.
- Be sure the floor under the system is clean, level and strong enough to support the system while in operation.
- Install the system in an indoor/protected area. Not to be installed outoors.
- Do not attempt to treat water over 110°F (43°C) or under 34°F (1°C) with the system.
- Always connect the system to the main water supply pipe before the water heater.
- The valve will withstand transportation and storage temperatures of -13 °F (-25 °C) to 131 °F (55 °C) and for short periods up to 158 °F (70 °C). If valve has been exposed to freezing conditions let valve warm up to room temperature before running water through it. The valve has been packaged to prevent damage from the effects of normal humidity, vibration and shock.
- Do not install in direct sunlight as overheating of electronics may occur and ultraviolet rays from the sun may cause damage.
- Do not use on water that is microbiologically unsafe or of unknown quality. This system will not make microbiologically unsafe water safe. Water that is unsafe must be treated separately from this conditioner.
- Operating ambient temperature: 34° to 100°F (1° to 43°C).

- Operating water pressure range : 25 to 125psi (171 kPa to 8.6 bar).
- All plumbing connections to the system should be made using industry accepted best practices. Plumbing tape or paste may be used on metal inlet and outlet plumbing connections. Do not use paste type pipe thread sealants on the system's plastic plumbing connections.
- Do not use petroleum-based lubricants such as Vaseline®*, oils or hydrocarbon-based lubricants on O-rings or valve seals. Use only 100% silicone lubricants.
- Hydrocarbons such as kerosene, benzene, gasoline, etc may damage products that contain o-rings or plastic components. Exposure to such hydrocarbons may cause the products to leak. Do not use the product(s) contained in this document on water supplies that contain hydrocarbons such as kerosene, benzene, gasoline, etc.
- Use only the power transformer supplied with this water conditioning system.
- All electrical connections must be completed according to local codes.
- The power outlet must be grounded.
- For installations where plastic plumbing is used, install an appropriate grounding strap across the inlet and outlet piping of the building's metal plumbing to ensure that a proper ground is maintained.
- To disconnect power, unplug the AC adapter from its power source.
- Observe drain line requirements.
- Support the full weight of the plumbing system with pipe hangers or other means.
- Do not allow this water conditioning system to freeze. Damage from freezing will void this water conditioning system's warranty.
- It is established that when daytime water pressure exceeds 80psi (5.5 bar), the maximum pressure rating of 125psi (8.6 bar) can be exceeded. A pressure regulator must be installed on this system or warranty is voided.
- Periodic cleaning and maintenance is required for system to function properly.
- Observe all warnings that appear in this manual.
- Keep the media tank in the upright position. Do not turn upside down or drop. Turning the tank upside down or laying the tank on its side can cause media to enter the valve.
- Use only regenerants designed for water conditioning. Do not use ice melting salt, block salt or rock salt.

How To Use This Manual

This installation manual is designed to guide the installer through the process of installing and starting up this commercial water conditioning systems.

This manual is a reference and will not include every system installation situation The person installing this equipment should have:

- Training on the control valve.
- Knowledge of water conditioning and how to determine proper control settings.
- Adequate plumbing skills.

A WARNING

Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system.

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Introduction

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Principals of Softening- Ion Exchange

In nature, water acts as a solvent that dissolves substances it comes in contact with such as solid rock. When water dissolves limestone rock, which is composed of calcium and magnesium, the solid calcium and magnesium become ions. This means they have been dissolved into the water and are now a liquid. An ion with a positive electrical charge is called a cation. Calcium and magnesium hardness ions in water are positively charged cations. When water dissolves enough calcium and magnesium hardness cations it is classified as hard water, which can cause lime scale build up in plumbing systems, water spots, and an increase in soap and cleaning product usage.

lon exchange water softening is a process where an ion exchange resin is used to effectively exchange calcium and magnesium hardness cations for sodium cations in the water.

New, or freshly regenerated, ion exchange resin is saturated with sodium cations. As calcium and magnesium hardness cations come in contact with the ion exchange resin, they attach to the resin and sodium cations are released into the water. This is possible because the hardness cation are more attracted to the ion exchange resin than the sodium cations. Therefore, scale forming calcium and magnesium cations have been exchanged for non-scale forming sodium cations as the water is treated. If the calcium and magnesium content of the water is reduced to less than 17.1 mg/L, that water is classified as soft water.

Eventually the ion exchange resin will become exhausted, depleted of sodium, and will need to be regenerated with a sodium brine solution to restore its capacity to soften water. This system includes a flow meter to track treated water volume and initiate the regeneration process before resin exhaustion occurs.

Regeneration occurs automatically and consists of 5 steps:

Step 1- Backwash

Approximate Duration 10 Minutes- Fresh water flow is directed upward through the resin bed, to remove solid particles the resin bed has captured, sending them to drain.

Step 2- Brine Draw

Approximate Duration 15-20 Minutes- Brine water is drawn from the brine tank, rinsed over the ion exchange resin, driving away the calcium and magnesium cations and restoring sodium cations within the resin. Calcium and magnesium is sent to drain.

Step 3- Slow Rinse

Approximate Duration 40-45 Minutes- Once the brine tank is emptied of brine water, fresh water will continue to rinse over the resin and rinse calcium and magnesium cations to drain.

Step 4- Second Backwash (Optional)

Approximate Duration 8 Minutes- Fresh water flow is directed upward through the resin bed to mix the resin directly after slowrinse.

Step 5- Rapid Rinse

Approximate Duration 10 Minutes- After the conclusion of slow rinse, fresh water will rinse over the resin to ensure any residual sodium brine has been cleaned from the resin before it returns to service.

At the conclusion of Rapid Rinse:

Simplex single tank systems return to the "In Service" position. Multi tank systems remain in the "Stand By" position.

Step 6- Brine Tank Refill

Approximate Duration User Adjustable- In this final step of regeneration, water is added back into the brine tank so that a brine solution can be prepared for the next regeneration.

Project Data Sheet

Installation Summary

Installation Date:	
Installation Location:	
Installer(s):	
Phone Number:	
Application Type: (Softener)Other:	

Water	Source:	
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Water Test Results: _____

Hardness:	Iron:	pH:
Other:		

Misc:

Service Flow Rates: min.	max	
Tank Size: Diameter	Height:	
Resin or Media Volume:		
Resin or Media Type:		
Capacity:		
Salt or Fill Setting per Regneration: _		
Brine Tank Size:		

Control Valve Configuration:

Valve Type:	
Valve Part Number:	
Valve Serial Number:	
Regenerant Refill Control:	gpm/lpm
Injector Size:	
Drain Line Flow Control:	gpm/lpm

System Specifications

Dimensions - Weights





Series CWS-200

MODEL NO.		DIMENSIONS WEIGHTS													ihts	
		A	I	3	(0	D		D E		F		G			
	in.	mm	in.	mm	in.	mm	in.	mm	in.	mm	in.	mm	in.	mm	lb	kg
M4543W	68 ¹ / ₂	1740	68 ¹ / ₂	1740	74 ¹ / ₄	1886	15	381	173/4	451	18	457	40	1016	265	120
M4547W	68 ¹ / ₂	1740	68 ¹ / ₂	1740	74 ¹ / ₄	1886	16	406	18 ¹ / ₂	470	18	457	40	1016	350	159
M4548W	68 ¹ /2	1740	68 ¹ /2	1740	74 ¹ / ₄	1886	18	457	201/2	521	24	607	41	1041	400	181
M4552W	65 ¹ /2	1664	65 ¹ /2	1664	73	1854	21	533	21 ¹ /4	540	24	607	41	1041	600	272
M4558W	751/2	1918	751/2	1918	83	2108	24	610	24 ¹ /4	616	30	762	50	1270	710	322
M4559W	751/2	1918	751/2	1918	83	2108	30	762	30 ¹ / ₄	768	39	991	48	1219	1160	526
M4560W	751/2	1918	75 ¹ / ₂	1918	83	2108	36	914	361/4	921	39	991	48	1219	1560	707

Series CWSTA-200

MODEL NO.		DIMENSIONS												WEI	ihts	
		A B		3	С		D		E		E F		G			
	in.	mm	in.	mm	in.	mm	in.	mm	in.	mm	in.	mm	in.	mm	lb	kg
M4543WTA	68 ¹ / ₂	1740	68 ¹ /2	1740	74 ¹ / ₄	1886	15	381	52	1320	18	457	40	1016	530	240
M4547WTA	68 ¹ / ₂	1740	68 ¹ / ₂	1740	74 ¹ / ₄	1886	16	406	60	1524	18	457	40	1016	700	318
M4548WTA	68 ¹ / ₂	1740	68 ¹ /2	1740	74 ¹ / ₄	1886	18	457	60	1524	24	607	41	1041	800	362
M4552WTA	65 ¹ /2	1664	65 ¹ /2	1664	73	1854	21	533	70	1778	24	607	41	1041	1200	544
M4558WTA	751/2	1918	751/2	1918	83	2108	24	610	75	1905	30	762	50	1270	1420	644
M4559WTA	751/2	1918	751/2	1918	83	2108	30	762	87	2210	39	991	48	1219	2320	1052
M4560WTA	75 ¹ / ₂	1918	75 ¹ / ₂	1918	83	2108	36	914	93	2362	39	991	48	1219	2840	1414

Specifications

	MIN	ERAL TANK		BRINE TA	NK	SOFT	INING	LBS. SA	ALT PER	FLOW	RATE & PRES	SURE
MODEL NO.	TANK Size	RESIN Ft ³	GRAVEL	TANK Size	salt Fill	CAPA Max	CITY Min	REGENE MAX	RATION Min	SERV GPM	DROP PSI	BKW GPM
M4543W	14" x 65"	3	60 lbs.	18" x 40"	400	90 K	60 K	45	18	39/50	15/25	5
M4547W	16" x 65"	4	80 lbs.	18" x 40"	400	120 K	80 K	60	24	47/60	15/25	7
M4548W	18" x 65"	5	100 lbs.	24" x 41"	600	150 K	100 K	75	30	53/69	15/25	10
M4552W	21" x 62"	7	100 lbs.	24" x 50"	600	210 K	140 K	105	42	66/85	15/25	13
M4558W	24" x 72"	10	200 lbs.	30" x 50"	1200	300 K	200 K	150	60	73/94	15/25	15
M4559W	30" x 72"	15	400 lbs.	39" x 48"	2200	450 K	300 K	225	90	84/109	15/25	25
M4560W	36" x 72"	20	500 lbs.	39" x 48"	2200	600 K	400 K	300	120	93/119	15/25	35

NOTICE

Capacities are based on resin manufacturer's data and are dependent upon influent water TDS, temperature, bed depth, and flow rates. Feed water must be free of oil and color. Pipe size, tank size, and space requirements are in inches. Capacities and flow rates expressed above are per tank. Flow rates listed at 25psi drops are for intermittent peak flow rates and are not to be used as continuous flows.

NOTICE Flow rates listed above are based on pressure drop only. Selecting a system based on pressure drop alone does not guarantee that the system will proved adequately softened water. System selection should be based on resin quantity, capacity required, feed water analysis, and application requirements. 6

System Specifications

General System Information for 2" Simplex (CWS-200) and Duplex Alternating (CWSTA-200) Softeners

MODEL NO.	ORDERING CODES	DESCRIPTION	SPACE REQUIRED D X W X H	WEIGHT LBS
M4543W	68105563	3 Cubic Foot 2" Simplex Softener with Flow Meter	24" x 44" x 87"	265
M4547W	68105564	4 Cubic Foot 2" Simplex Softener with Flow Meter	24" x 44" x 87"	350
M4548W	68105565	5 Cubic Foot 2" Simplex Softener with Flow Meter	24" x 48" x 89"	400
M4552W	68105567	7 Cubic Foot 2" Simplex Softener with Flow Meter	24" x 52" x 89"	600
M4558W	68105569	10 Cubic Foot 2" Simplex Softener with Flow Meter	30" x 60" x 96"	710
M4559W	68105571	15 Cubic Foot 2" Simplex Softener with Flow Meter	39" x 75" x 106"	1160
M4560W	68105573	20 Cubic Foot 2" Simplex Softener with Flow Meter	39" x 81" x 107"	1560
M4543WTA	68109904	3 Cubic Foot 2" Duplex Alternating Softener with Flow Meter	24" x 64" x 87"	530
M4547WTA	68109905	4 Cubic Foot 2" Duplex Alternating Softener with Flow Meter	24" x 64" x 87"	700
M4548WTA	68109906	5 Cubic Foot 2" Duplex Alternating Softener with Flow Meter	24" x 68" x 89"	800
M4552WTA	68109907	7 Cubic Foot 2" Duplex Alternating Softener with Flow Meter	24" x 72" x 89"	1200
M4558WTA	68109908	10 Cubic Foot 2" Duplex Alternating Softener with Flow Meter	24" x 80" x 96"	1420
M4559WTA	68109909	15 Cubic Foot 2" Duplex Alternating Softener with Flow Meter	39" x 95" x 106"	2320
M4560WTA	68109910	20 Cubic Foot 2" Duplex Alternating Softener with Flow Meter	39" x 101" x 107"	2840

Set Up

Unpack system and make sure all components are accounted for according to the diagram below according to your specific series number. If any components are missing or damaged contact your Watts representative. If they can not be reached contact Watts customer service at 800-659-8400.



Operating Parameters

рН	6 to 10
Hardness (maximum)	Depends on customer's acceptable hardness leakage level
Water Pressure	25psi to 125psi (171 kPa to 8.6 bar)
Temperature	40 - 110°F (4 - 43°C)
Free Chlorine (maximum)	1mg/L
Iron (maximum)	1mg/L
Oil and H2S	None Allowed
Turbidity	Less than 5.0 NTU
Total Dissolved Solids	Must be below 750mg/L for the softener to produce less than 1 grain per gallon soft water
Minimum Ambient Temperature	40°F/4°C
Maximum Ambient Temperature	120°F/52°C
Maximum Humidity	75%
Power Supply Input Voltage	100-120 VAC
Power Supply Input Frequency	50/60 Hz
Power Supply Output Voltage	15 VDC
Power Supply Output Current	500 mA (per control valve)
Maximum Altitude	2,000 meters above sea level
Water known to have heavy loads or pre-filtration prior to the water softe	of dirt and debris may require ning system.
For all other guideline information p representative.	lease contact your Watts

* Duplex Alternating Systems Only

	QUANTITY OF MAJOR COMPONENTS BY SERIES					
COMPONENT Label	COMPONENT	CWS-200 SIMPLEX	CWS-200 DUPLEX ALTERNATING			
А	Number of Control Valves	1	2			
В	Number of Drain Line Flow Controllers*	1	2			
С	Number of Flow Meters	1	1			
D	Number of Mineral Tanks	1	2			
E	Number of Brine Tanks	1	1			
F	Number of Distributor Tubes*	1	2			
G	Resin**		Quantity Varies Depending On System Size			
Н	Gravel**	Quantity Varies Depending On System Size				
I	MAV Valve	0	1			

*Drain line flow controllers may come factory assembled on control valve's drain port depending on size. Distributor tubes ship inside mineral tanks.

**Resin and gravel are supplied in bulk on pallets. The proper amount is supplied for the system.

Divide resin and gravel equally between the number of mineral tanks. See page 6 Specifications table for media quantity by tank size.

System Installation

Pre-Installation Considerations

- A minimum of 25psi of water pressure is required for regeneration valve to operate effectively.
- A continuous 115 volt, 60 Hertz current supply is required. Make certain the current supply is always hot and cannot be turned off with another switch.
- Condition of existing plumbing should be free from lime and iron buildup. Piping that is built up heavily with lime and/or iron should be replaced. If piping is clogged with iron, a separate iron filter unit should be installed ahead of the water softener.
- The softener should must located close to a drain.
- Always provide for the installation of a bypass valve.
- The full weight of the plumbing system must be supported by pipe hangers or other means.
- Do not install the system where it would block access to the water heater, main water shutoff, water meter, or electrical panels.
- Install the system in a place where water damage is least likely to occur if a leak develops.
- If applicable, use di-electric unions where dissimilar metals are present.

NOTICE

The main control valve and all plumbing connections have right-hand threads. Turn clockwise to install.

NOTICE

If O-ring lubricant is required, only use a silicone based compound formulated for potable water O-ring applications. Watts recommends Ordering Code #68102757 Silicone Lubricant. The use of other types of lubricants may attack the control's plastic or rubber components. Petroleum-based lubricants can cause swelling in rubber parts, including O-rings and seals.

A WARNING

Do not exceed water pressure of 125psi (8.6 bar). Do not exceed $110^{\circ}F$ (43°C). Do not subject unit to freezing conditions.

General Installation Instructions

- 1. Turn off water heater(s).
- Turn off the main water supply to the building and open a treated water faucet (cold and hot) to relieve any pressure within the plumbing system.
- 3. Place the mineral tank(s) in the desired installation location. CWSTA-200 series systems require innerconnection with a 8' innerconnecting cable. Do not place mineral tanks farther apart than 6' center to center. Make sure that the location is level and sturdy enough to
 - support the weight of the system once it is in operation.
- 4. After the mineral tank(s) have been placed into their final position, and will not need to be moved again, load the mineral tanks with resin and gravel media following the instructions below:
 - 4a. Inspect the distributor screens for damage, and make sure all screens are present before loading the mineral tank with media. Before proceeding with installation, replace any damaged components immediately.

- 4b. Cap the top open end of the distributor tube with tape and plastic sheeting to keep all media and foreign debris from entering the distributor tube. This cap must be secure and not come off during media loading.
- 4c. Place the distributor tube, screen end down, into the mineral tank and center it in the bottom. The top of the distributor tube should be flush with the top of the tank. Test the tape cap to make sure it can not come off during the media loading process.
- 4d. For systems 24" in diameter and larger, fill the mineral tank ¹/₃ full with water to prevent breakage of the distributor tube screens during the media loading process. This step is not required for tanks smaller than 24" in diameter.
- 4e. Make sure the plastic and tape cap is secure to the top of the distributor tube, place a funnel on the top of the tank and load first the gravel (if different sizes of gravel are used load the largest gravel first, then the smaller gravel) then the softening resin into the tank. The cap must not come off of the distributor tube during the loading of the media.
- 4f. Remove the funnel from the top of the tank and plastic cap and tape from the top of the distributor tube. DO NOT PULL UP ON THE DISTRIBUTOR TUBE when removing the cap. The distributor tube top must remain flush with the top of the tank.
- 4g. Clean any media from the threads and top of the mineral tank. Media in the threads and on the O-ring sealing surface of the tank can cause tank thread damage and prevent the control valve's O-ring seal from sealing properly.
- 4h. Lubricate the O-rings on the bottom of the control valve (distributor tube port O-ring and top of tank O-ring). Use nonpetroleum based silicone lubricant only.
- 4i. Press the factory suppled black upper diffuser into the base of the control valve.
- 4j. Place the control valve on top of the tank When performing this step, seat the top of the distributor tube inside the distributor port located on the bottom of the control valve first, then press the control valve down until the control valve threads come in contact with the tank threads. This ensures that the distributor tube is properly seated into the bottom of the control valve.
- 4k. Tighten the control valve onto the tank with a clockwise rotation. Be careful not to cross thread the control valve to tank connection or over tighten it. A hand tight fit is appropriate for the control valve torque. DO NOT use a wrench. Tank or control valve damage could result. DO NOT apply thread sealant or plumbing tape on the control valve to tank threaded connection.
- 5*. Install flow meter(s). For CWS-200 Simplex systems, apply a suitable thread sealant to the male threads of the meter(s) and with the meter's direction of flow arrow pointing in the direction of water flow, install the meter(s) directly into the outlet port(s) of the system control valve(s). For CWSTA-200 Series Duplex Alternating systems, apply a suitable thread sealant and install the meter in the common outlet water line of the two control valves within 30" of the nearest control valve's controller. The meter's direction of flow arrow must point in the direction of water flow.
- 6*. Rotate meter(s) clockwise to tighten, by gripping the meter(s) on the hexagonal surface with a wrench, and continue to tighten the water meter(s)until the meter dome(s) is pointing straight up.

System Installation

- 7*. Connect the cold water supply to the inlet port(s) of the water softening system's control valve(s)(s). When constructing the supply line, install an inlet water isolation valve(s) and plumbing union fitting(s) (user supplied) in the supply line of each control valve(s) and close the isolation valve(s). The union fitting(s)(s) should be located between the isolation valve(s) and the systems inlet port(s).
- $8^{\star}.$ Install an inlet water sample port(s) in the supply line and close it.
- 9*. If risk of vacuum exists, install Watts # 0556031 vacuum relief valve(s) in the supply line to protect the system against vacuum damage.
- 10*. Connect the outlet water connection of the water meter(s) for CWS-200 systems, and the control valve(s) outlet water port(s)s for CWSTA-200 systems, to the water line requiring softened water. When constructing this outlet water line, install an outlet water isolation valve(s) and plumbing union fitting(s) (user supplied) in the outlet line of each control valve(s) and close the isolation valve(s). The union fitting(s)(s) should be located between the outlet of the control valve(s)(s) and the outlet isolation valve(s)(s).
- 11*. Install an outlet water sample port(s) on the outlet water line of the system and close it.
- 12*. Install a bypass valve(s) between the inlet and outlet plumbing water lines and close it.
- 13*. If not already factory installed on the control valve(s), attach the drain line flow controller(s) directly to the control valve(s)'s drain port(s). See page 11 for connection detail. The flow arrow on the drain line flow controller(s) must point towards the drain receptacle. Only plumbing tape is allowed on the drain line flow controller fitting(s) threads.

A WARNING

Operating a system without a drain line flow controller will cause all media to flow out of the system through the drain line.

- 14*. Construct the drain line routing it to an appropriate drain receptacle abiding buy all local building and plumbing codes. DO NOT construct drain line to elevations that exceed 4 feet above the drain port(s) of the control valve(s), or reduce the drain line diameter to smaller than that of the drain line flow controller. Install a plumbing union fitting(s) in the drain line close to the drain line flow controller. The drain line must be anchored to the floor.
- 15*. Connect the brine tank to the water softener's control valve(s) brine port(s) using the factory supplied fitting(s)s and tubing. See page 11 for connection detail. The brine tank should set on a common elevation as the mineral tank and within distance so that it can be reached by the length of factory supplied brine tubing. For CWSTA-200 series systems, use the factory provided TEE fitting so both control valves connect to a common brine tank. Add enough water (6") to the brine tank so that water covers the top of the air check. DO NOT add salt to the brine tank at this time.
- 16. Connect the meter cable to the control valve. For CWS-200 series systems connect the meter cable to the control valve controller's meter connection port. For CWSTA-200 series systems connect the meter to control valve of the right hand softener.
- 17. For CWSTA-200 series systems, connect the innerconnecting cable between the 2 control valves routing the cable through the back plate of the control valves. Then connect MAV cable to the left hand water softener control valve controller. See figure on page 13 for wiring diagram.
- Plug in the 15V power supply transformer(s) into a 115V
 60Hz power outlet and program the system according to

the System Type and application requirements following the Control Valve Programming section of this manual.

19 . If applicable, install a metal bonding strap across metal inlet and outlet plumbing lines to maintain electrical continuity.

The system is now ready for Start Up.

*See Installation Diagrams pages 11–12 of this manual for additional information.

Start Up Instructions

- 1. Ensure all inlet and outlet isolation valve(s)s and the bypass valve(s)s are in the closed position and the treated water faucet hot and cold side are in the open position.
- 2. Open the main water supply valve(s) to the building.
- 3. Check for leaks and repair as needed.
- 4. Press and hold Regen button for >3 sec to manually start the regen cycle, place the system into the backwash position. Once the system cycles into the backwash position, unplug the control valve from the power outlet to keep the system in the backwash position.
- 5. Open the inlet isolation valve(s) slightly until water can be heard flowing through the isolation valve(s) and allow the mineral tank to fill with water. Air will come out of the drain line until the mineral tank is full of water. Once water flow at the drain line is observed, fully open the inlet valve(s) and allow water flow to drain for 10 minutes to flush the resin bed of any color. If water at the drain shows any discoloration, continue to flush the resin bed until water at the drain is clear.
- 6. After resin bed flushing is complete, plug the system back into the power outlet so that it will return to the service position. Repeat steps 4, 5 on the other tank if this is a Series CWSTA-200 Duplex Alternating System.
- 7. For CWSTA-200 series systems, connect the factory supplied inner-connecting communication cable between the COMM CABLE ports of the control valve's controllers.
- 8. Put the appropriate amount of water in the brine tank(s). This is accomplished by manually cycling the control valve(s)(s) to cycle step 5 "Brine Tank Refill" and allowing a complete brine tank refill cycle to conclude. This step must be done for each brine tank in the system only after the proper brine tank refill time has been programmed into each controller.
- 9. Put the appropriate amount of salt in each brine tank. Do Not fill the salt level past the brine well lid.
- 11. Fully open the outlet isolation valve(s)(s).
- 12. Ensure the bypass valve(s) is in the closed position.
- 13. Check for leaks and repair as needed.
- 14. Allow water to flow from the hot and cold side treated faucet until all air has been purged from the plumbing system. Then close both the hot and cold side treated water faucet.

15. Turn on water heaters.

10

Start up is now complete and the system is ready for operation.



Installation Diagrams - Series CWS-200 Simplex Systems

Installation Reference Notes For All System Installation Drawings:

- 1. All dimensions are on page 6 of this manual & unless otherwise noted are ± 1 inch (25mm).
- 2. All items shown in phantom line are to be provided by others.
- 3. All dimensions are subject to change without any notice.
- 4. Install unions fittings on inlet, outlet & drain plumbing connections.
- 5. Provide a 2 feet minimum clearance above mineral tank for filling media.
- 6. A GFCI equipt electrical outlet should be provided within 5 feet of equipment location.
- 7. Use dielectric unions on plumbing connections of control valve when dissimilar metals are present.
- 8. Provided system shall not be subject to any vacuum. If risk of vacuum is present, install siphon break on drain line & install vacuum relief valve Watts ordering code # 0556031 on inlet line.
- 9. Brine tank dimensions shown on table are factory selected for use with the specified system size.
- 10. Do not install drain line directly to a drain. For proper drain connection follow all national, state and local codes. Do not construct drain line to elevations that exceed 4 feet above the control valve's drain port.

[0]

- 11. The full weight of the piping and valves must be supported by pipe hangers or other means.
- 12. Inlet and outlet headers need to be sized according to flow rate requirements by others.
- 13. Power requirements: 115V/60Hz 500 mA per control valve unless otherwise specified.
- 14. Brine tank must be located within 10 feet of system control valve and on a common floor elevation with mineral tank to ensure proper brine draw operation.
- 15. Use factory supplied brine tubing. Do not use smaller diameter tubing than what is supplied.
- 16. Limit inlet pressure to not exceed maximum published operating pressure.



Installation Diagrams - Series CWSTA-200 Duplex Alternating Systems



Controller Electrical Connections

Electrical Connections:

Installing the Power Supply:

NOTICE Power supply and drive motor cables include cable harnesses that are already connected to the control board.

If these cable need to be disconnected from the control board, pull on the white connectors while rocking side to side. DO NOT pull on the wires. To reconnect, push the white cable connectors firmly into position on to the control board until they are fully mated.

See Controller Electrical Connection Diagram below for additional information.

CWS-200 FRONT COVER AND DRIVE ASSEMBLY				
DRAWING NO.	LEGACY NO.	DESCRIPTION	QUANTITY	
1	V3175EE-01	FRONT COVER ASSEMBLY	1	
2	V3107-01	MOTOR	1	
3	V3002-A	DRIVE BRACKET ASY	1	
4	V3408EE-04B0ARD	Thru/2 ee PCB 5 digit repl	1	
5	V3110	DRIVE GEAR 12X36	3	
6	V3109	DRIVE GEAR COVER	1	
Not Shown	V3186-06	POWER SUPPLY US 15VDC HOCP	1	
Not Shown	V3186-01	POWER CORD ONLY	1	
Not Shown	V3178	DRIVE BACK PLATE	1	



Button Operation and Function



REGEN

Scrolls to the next display

Pressing once and releasing will schedule a regeneration at the preset delayed regeneration time. Pressing again and releasing will cancel the regeneration. Pressing and holding for 3 seconds will initiate an immediate regeneration Pressing while in regeneration will advance to the next cycle. Pressing in the program levels will go backwards to the previous screenKey



Changes variable being displayed



REGEN

Key sequence to lock and unlock program settings

Holding for 3 seconds initiates a control reset. The software version is displayed and the piston returns to the home/service position, resyncronizing the valve.



NEXT

Used with valve type. $1.0 \ \Gamma$ holding for at least 3 seconds causes a switch in the tank in Service without cycling the regeneration valve. After tank switch, days remaining and capacity remaining status is retained for each tank until the next regeneration.

Regeneration and Error Screens



Regen Screen Displays the time remaining in the current cycle. Pressing REGEN advances to the next cycle.



Error Screen

Alternated flashing Err and error code every 3 seconds. Clear by disconnecting the power supply at the PC board and reconnecting, or press NEXT and REGEN simultaneously for 3 seconds.



In Alternator Systems when a unit is waiting to initiate the first cycle step of regeneration, "REGEN Pndg" is displayed.



Pnd9

REGEN

"REGEN Pndg RINSE FILL" is displayed whenever a zero-capacity tank has transferred to an off-line state and is currently waiting to initiate the second portion of regeneration cycle. Viewed only when Delayed Rinse and Fill is set to ON.

Regeneration and Cycle Times

"STbY" is displayed in Alternator Systems when a valve is in Standby state.

		Range	
Cycle	Softening	Filtering Regen	Filtering Backwash
Backwach	1-120 minutes	1-120 minutes	1-120 minutes
Regenerant Draw/Slow Rinse (UP or DN)	1-180 minutes	1-180 minutes	NA
Fast Rinse	1-120 minutes	1-120 minutes	1-120 minutes
Regenerant Refill	0.1- 200.0 lbs.	1-99.0 GAL	NA
Regenerant Refill 2.0 or 1.5 set to MIN (softening only)	0.1-99.0 minutes	0.1-99.0 minutes	NA
Service	1-480 minutes	NA	NA

If 1.5 or 2.0 is selected in Step 2CS, cycles can be set to "oFF".

The user can initiate manual regeneration. The user has the option to request the manual regeneration at the delayed regeneration time or to have the regeneration occur immediately.

- 1.Pressing and releasing the REGEN button. "REGEN TODAY" will flash on the display and the regeneration will occur at the delayed regeneration time. The user can can
- 2. Pressing and holding the REGEN button for approximately 3 seconds will immediately start the regeneration. The user cannot cancel this request, except by resetting the control by pressing NEXT and REGEN simultaneously for 3 seconds.

User Displays

General Operation



User 1

Typical user display. Shows volume remaining to regeneration. This screen will not be veiwed if the control is set for time-clock operation.

When the system operating, one of five displays may be shown. Pressing NEXT will

User 2

REMAINING

REGEN

Displays number of days to next regeneration.

alternate between the displays shown below.



NEXT

User 3

Flow Rate.

Displays present flow rate.

Not viewed (along with SOFTENING or FILTERING Icon) if ALT A or ALT b is set in CONFIGURATION 4 and the valve is currently in Standby. When 1.0 Γ is set in CONFIGURATION 1, the display will indicate the tank currently in Service ("A" or "b") in the leftmost digit.



User 4

User 5

Displays total volume in gallons since last reset. If a meter is not used this display will be shown but 0 will be displayed.

PRESS ▼ FOR 3 SECONDS TO RESET TO 0.





Setting Time of Day

Push NEXT until time of day screen is displayed. Press and hold ▼ until SET TIME is displayed and the hour flashed once. Press ▲ or ▼ until the correct hour is displayed.

Then press NEXT. The minutes will flash. Press ▲ or ▼ until the correct minute is displayed.

Press NEXT to return to the User Displays. Time of day should only need to be set after power outages lasting more than 8 hours. if the battery has been depleted and a power outage occurs, or when daylight saving time begins or ends. If a power outage lasting more than 8 hours occurs, the time of day will flash on and off which indicated the time of day should be reset. If a power outage lasts less than 8 hours and the time of day flashes on and off, the time of day should be reset and the battery replaced.

ay

Shows current time.

Configuration Settings:



Step 1CS — Press NEXT and ▼ simultaneoulsy for 5 seconds and release. Press NEXT and ▼ simultaneously for 5 seconds and release. If the screen in Step 2CS does not appear, the lock on the valve is activated. To unlock, press ▼. NEXT, ▲ and REGEN in sequence, then press NEXT and ▼ simultaneously.



Step 2CS — Use ▲ or ▼ to select 1.0 for 1" valve, 1.25 for 1.25" valve. 2.0 for 2" valve or 1.0T for twin valve. Press NEXT to go to Step 3CS. Press REGEN to exit Configuration Settings.



Step 3CS — If 1.5 or 2.0 is selected in Step 2CS, an additional screen will appear. It is used to select which size fllow meter is to be used with the valve. 1.0r, 1.5, 2.0, or 3.0. Variable meter pulses of 0.1-150.0 PPG can also be selected. Press NEXT to go to Step 4CS. Press REGEN to return to the previous step.





Step 4CS — Selecting the use of an outside signal to initiate a regeneration. Selection only matters if a connection is made to the two pin connector labelled DP SWITCH located on the printed circuit board. Following is an explanation of the options:

oFF - feature not used.

NOTICE In a twin alternating system each control must have a separate dP signal or dP switch. One DP signal

on0 — If the dP switch is closed for an accumulative time of 2 minutes a regeneration will be signaled to the unit. In a twin alternating system the MAV will transition first to switch units so that the signaled unit can start regeneration. After the MAV has fully transitioned, the regeneration begins immediately.

NOTICE For CWS-150 control valves programmed for twin alternating: if the dP function "on0" is set, the Delayed Rinse and Fill feature is not available.

dEL — If the dP switch is closed for an accumulative time of 2 minutes a regeneration will occur at the scheduled delayed regeneration time. In a twin alternating system once the dP switch is triggered the PC Board will display "REGEN TODAY" and when the delayed regen time comes the control will switch tanks and the triggered unit will then go into regeneration.

NOTICE For CWS-150 control valves programmed for twin alternating: if the dP function "dEL" is set, the Delayed Rinse and Fill feature is not available.

HoLd – If the dP switch is closed a regeneration will be prevented from occurring while there is switch closure. In a twin alternating system the regeneration of a unit can be prevented upon switch closure. If the unit depletes the capacity down to zero, it will not be allowed to switch tanks to regenerate until the switch is open.

NOTICE For CWS-150 control valves programmed for twin alternating the Delayed Rinse and Fill feature can be set.Press NEXT to go to Step 5CS. Press REGEN to return to previous step.



Step 5CS - This display will not appear if 1.0T was selected in Step 2CS. Allows selection of one of the following using \blacktriangle or \blacktriangledown .

- the Control Valve to have no hard water bypass;
- the Control Valve to act as an alternator;
- the Control Valve to have a separate source during the regeneration cycle; or
- the Control Valve to operate with the System Controller.

Select OFF when none of these features are used.

Only use Watts No Hard Water Bypass Valves or Watts Motorized Alternating Valves (MAV) with these selections. Watts No Hard Water Bypass Valves (1" or 1.25" V3070FM) are not designed to be used with the alternator or separate source functions.

Configuring the Control Valve for No Hard Water Bypass Operation:

Select nHbP for control operation. For no hard water bypass operation the three wire communication cable is not used.

Selection requires that a connection to MAV or a Watts No Hard Water Bypass Valve is made to the two pin connector labeled MAV located on the printed circuit board. If using a MAV, the A port of the MAV must be plugged and the valve outlet connected to the B port. When set to nHbP the MAV will be driven closed before the first regeneration cycle that is not FILL or SOFTENING or FILTERIMG, and be driven open after the last regeneration cylcle that is not FILL.

NOTICE If the control valve enters into an error state during regeneration mode, the MAV will return to theopen position, if not already there.

Configuring the Control Valve for Separate Source Operation:

Select SEPS for control operation. For separate source operation the three wire communication cable is not used.

Selection requires that a connection to a Clack Motorized Alternator Valve (MAV) is made to the two pin connector labeled MAV located on the printed circuit board. The C port of the MAV must be connected to the valve inlet and the A port connected to the separate source used dur ing regeneration. The B port must be connected to the feed water supply.

When set to SEPS the MAV will be driven closed before the first regeneration cycle, and be driven open after the last regeneration cycle.

NOTICE If the control valve enters into an error state during regeneration mode, the MAV will return to the open position, if not already there.

Selecting the Control Valve to act as an alternator:

519.0 and higher - Use 3-wire Interconnect Cables for all communication between units.

518.3 and lower - Use 2-wire Interconnect Cables for twin alternators with independent flow meters.

Prior to starting the programming steps, connect the communication cable to each control valve board's three pin connector labeled 'COMM CABLE'						
Also connec	Also connect the meter cord to either control valve to the three pin connector labeled 'METER'					
	Softener Valve Programming Steps					
Configuration Settings	Step 5CS	Set to ALT A Connect the outlet plumbing of ALT A valve to the MAV's A port and connect the MAV's two pin wire connector to the two pin connector labeled "DRIVE" on the ALT A valve	Set to ALT b Connect the outlet plumbing of ALT b valve to the MAV's B port. No electrical connections are required between the ALT b valve and the MAV			
Softener System Setup	Step 10S	Set System Capacity	Set System Capacity			
Softener System Setup	Step 11S	Set to "AUTO"	Set to "AUTO"			
Softener System Setup	Step 12S	Set regeneration time option to 'on 0'	Set regeneration time option to 'on 0'			
Installer Display Settings	Step 3I	Set Day Override to "oFF"	Set Day Override to "oFF"			

If set up for a filter, in Step 5F set Volume Capacity in Gallons; in Step 6F select Regeneration Time Option "on 0" and in Step 3I select Day Override "oFF"

NOTICE If the control valve is in an error state during regeneration mode the MAV will close the B port and keep open the A port until the error is corrected and reset. 17





CWS-150 Valves

For Watts twin alternator systems using CWS-150 valves there will be an option to delay the last two cycles of regeneration (only "Rinse" and "Fill"). This feature splits the regeneration into two portions. The first por tion of the regeneration will start immediately and all programmed cycles before the "Rinse" and "Fill" cycles will be performed. After all programmed cycles before "Rinse" and "Fill" are completed the control valve will drive to the service position (displaying "Delayed Rinse + Fill Pending"). When the volume of the on-line unit is depleted to 10% of its programmed capacity, the control valve will be triggered to finish the second por

tion of the regeneration and complete the "Rinse" and "Fill" cycles and return to Service and be placed into Standby mode, and wait to come on-line for service. Set to oFF to deactivate this feature.



SET



Valve "A" in Service Position = MAV piston rod Retracted



Extended Valve "B" in Service Position = MAV piston rod Extended

Watts Twin Alternator Operations

• Twin alternating systems can be programmed with a day override setting combined with the normal volume-based regeneration program ming. A twin alternating system in this configuration will then regenerate based on the volume used or the day override if there is a period of low water usage.

• Twin alternating systems can be programmed as a time clock only based regenerating system. In this configuration, the days remaining are counted only on the unit that is in service. The unit in Stand-by Mode only notes days in diagnostics, which results in time clock only twin regeneration initiation.

• Twin alternating systems can be programmed for a delayed regeneration time. The system will allow an immediate transfer of the MAV to switch tanks and place a fully regenerated unit in service once a unit becomes exhausted. The exhausted unit will then be placed into Stand-by Mode and allowed to have a delayed regeneration at the pre-set time.

Configuring the Control Valve for System Controller Operation:

Select "SYS" to link control valve to System Controller. For communication between control valve and System Controller, a three-wire communication cable is required.

For CWS-200 control valves a connection from a Watts No Hard Water Bypass (V3097/ BSPT or V3098/BSPT) to the two pin connector labeled MAV located on the printed circuit board is required. Press NEXT to go to Step 6CS. Press REGEN to return to previous step.

SET		55	5	
	NEXT	\square	\bigtriangledown	REGEN
_	$\mathbf{+}$			



Step 6CS – Fill Units: If set as a softener, if Step 2CS is set to 1.5, and FILL is part of the Regeneration Cycle Sequence, FILL UNITS of MIN or LBS can be selected. Press

NEXT to exit OEM Configuration Setup. Press REGEN to return to previous step.



Configuring the Control Valve for System Controller Operation:

Select "SYS" to link control valve to System Controller. For communication between control valve and System Controller, a three-wire communication cable is required.

Selection requires that a connection to a Watts No Hard Water Bypass (V3097/ BSPT or V3098/ BSPT) be made to the two-pin connector labeled MAV located on the printed circuit board for CWS-150 control valves.

Press NEXT to go to Step 6CS. Press REGEN to return to previous step.



Step 6CS – Fill Units: If set as a softener, if Step 2CS is set to 1.5, and FILL is part of the Regeneration Cycle Sequence, FILL UNITS of MIN or LBS can be selected. Press NEXT to exit OEM Configuration Setup. Press REGEN to return to previous step.

SET			

REGEN

SET

NEXT

T

SET		
		MŃ
	FILL	

EXIT TO DISPLAY SCREENS

OEM Softener System Setup



(î MIN RINSE

REGEN

NEXT

Select the time for the fourth cycle using ▲ or ▼. For valve types 1.5 and 2.0, "oFF" is also available.Press NEXT to go to Step 9S. Press REGEN to return to previous step.



CAPACITY

SE

SFT

REGEN

NEXT

NEXT

Step 10S

REGEN

Step 11S

REGEN

x1000

Step 9S – Select the pounds for the fifth cycle using ▲ or ▼. For valve types 1.5 and 2.0, "oFF" is also available.



Step 10S – Set System Capacity using ▲ or ▼. The System Capacity setting should be based on the volume of resin and LBS of salt fill set in Step 9S. Press NEXT to go to Step 11S. Press REGEN to return to previous step.

Step 11S – Set Volume Capacity using ▲ or ▼. If value is set to:

- "AUTO" capacity will be automatically calculated and reserve capacity will be automatically estimated;
- "oFF" regeneration will be triggered by the day override setting, or can be set to regenerate on specific days of the week.

• a number, regeneration will be triggered by the value specified (in Gallons). If "oFF" or a volume is used, the hardness display will not be allowed to be set in Installer Display Settings Step 2I. See Setting Options Table for more detail. Press NEXT to go to Step 12S. Press REGEN to return to previous step.

Step 12S – Set Regeneration Trigger using \blacktriangle or \checkmark . If Step 11S is set to

OFF, Regeneration Trigger can be set to 28 day or 7 day. Press NEXT to go to Step 13S. Press REGEN to return to previous step.

	× .	
SET		
REGEN	7484	

Step 12S



Step 13S – Set Regeneration Time Options using ▲ or ▼.

NOTICE This step will not appear if Step 11S is set to oFF or Step 5CS is set to "SYS".

If value is set to:

SET TIME

- "NORMAL" means regeneration will occur at the preset time;
- "on 0" means regeneration will occur immediately when the volume capacity reaches 0 (zero); or

• "NORMAL + on 0" means regeneration will occur at one of the following: — the preset time when the volume capacity falls below the reserve or the specified number of days between regenerations is reached whichever comes first; or — immediately after 10 minutes of no water usage when the volume capacity reaches 0 (zero). "NORMAL" is the default if Step 5CS is set to ALT A or ALT B, and "NORMAL + on 0" is not available."on 0" is the default if Step 2CS is set to 1.0T, and "NORMAL + on 0" is not available. See Setting Options Table for more detail. Press NEXT to go to Step 14S. Press REGEN to return to previous step.

Step 14S



ОП

Step 14S – Set Relay Operation using ▲ or ▼. The choices are:

• Time on: Relay activates after a set time at the beginning of a regeneration and then deactivates after a set period of time. The start of regeneration is defined as the first backwash cycle or Dn brine cycle, whichever comes first.

Gallons Softening on: Relay activates after a set number of gallons have been used while in service and then deactivates after the meter stops registering flow and the set time period has expired.

• Gallons Softening Regen on: Relay activates after a set number of gallons have been used while in service, or during regeneration, and then deactivates after the meter stops registering flow and the set time period has expired.

•ERROR: Relay closes whenever the valve enters error mode, and immediately deactivates when error mode is exited. If set to ERROR, Steps 15S and 16S will not be shown.

• Off: If set to Off, Steps 15S and 16S will not be shown.Press NEXT to go to Step 15S. Press REGEN to return to previous step.Step 14S



Step 15S – Set Relay Actuation Time or Gallons using ▲ or ▼. The choices are:

• Relay Actuation Time: After the start of a regeneration the amount of time that should pass prior to activating the relay. The start of regeneration is defined as the first backwash cycle, Dn brine cycle or UP brine cycle whichever comes first. Ranges from 1 second to 200 minutes.

• Relay Actuation Gallons:

Relay activates after a set number of gallons has passed through the meter. Ranges from 1 to 200 gallons. Press NEXT to go to Step 16S. Press REGEN to return to previous step.

Step 16S – Set Relay Deactivate Time using ▲ or ▼.

• If Set Time on is selected in Step 14S the relay will deactivate after the time set has expired. Ranges from 1 second to 200 minutes.

• If Set Gallons Softening on or Set Gallons Softening Regen on is selected in Step 14S the relay will deactivate after the time set has expired or after the meter stops registering flow, whichever comes first. Ranges from 1 second to 20 minutes.

Press NEXT to exit OEM Softener System Setup. Press REGEN to return to previous step.

Volume Capacity	Regeneration Time Option	Day Override	Result ¹
AUTO	Normal	oFF	Reserve capacity automatically estimated. Regeneration occurs when volume capacity falls below the reserve capacity at the next Regen Set Time.
AUTO	Normal	Any number	Reserve capacity automatically estimated Regeneration occurs at the next Regen Set Time when volume capacity falls below the reserve capacity or the specified number of days between regenerations is reached.
AUTO	On O	oFF	Reserve capacity <u>NOT</u> automatically estimated. Regeneration occurs immediately when volume capacity reaches 0. Time of regeneration will not be allowed to be set because regeneration will always occur when volume capacity reaches 0.
AUTO	Normal on 0	oFF	Reserve capacity automatically estimated Regeneration occurs when volume capacity falls below the reserve capacity at the next Regen Set Time or regeneration occurs after 10 minutes of no water usage when volume capacity reaches 0.
AUTO	Normal on 0	Any number	Reserve capacity automatically estimated Regeneration occurs at the next Regen Set Time when volume capacity falls below the reserve capacity or the specified number of days between regenerations is reached or regeneration occurs after 10 minutes of no water usage when volume capacity reaches 0

Setting Options Table

¹ Reserve Capacity estimate is based on history of water usage. Reserve Capacity estimate is not available with alternator systems or Twin Tank Valve.

and release.





Step 3I – Day Overrid regenerations. When v days between regenerations used. If value is set in or that day regeredlane of the day regeredlane of

 Step 2I – Hardness: Set the amount of influent hardness using ▲ or ▼. This display will not be viewed if FILTERING BACKWASH or FILTERING REGEN is selected in Step 2F or if "oFF" or a number was selected in Step 11S.

Press NEXT to go to step 3I. Press REGEN to exit Installer Display Settings.

Step 3I – Day Override: When volume capacity is set to "oFF", sets the number of days between regenerations. When volume capacity is set to AUTO or to a volume, sets the maximum number of days between regenerations. If value set to "oFF", regeneration initiation is triggered solely by volume used. If value is set in days (allowable range from 1 to 28) regeneration initiation will be called for on that day regardless of actual water usage. Set Day Override using \blacktriangle or \blacktriangledown :

• number of days between regeneration (1 to 28); or

• "oFF".See Setting Options Table for more detail on setup. Press NEXT to go to step 4I. Press REGEN to return to previous step.



Step 4I – Next Regeneration Time (hour): Set the hour of day for regeneration using ▲ or ▼. The default time is 2:00. This display will show "REGEN on 0 GAL" if "on 0" is selected in Set Regeneration Time Option in OEM Softener System Setup or OEM Filter System Setup. Press NEXT to go to step 5I. Press REGEN to return to previous step.



Step 5I – Next Regeneration Time (minutes): Set the minutes of day for regeneration using ▲ or ▼. This display will not be shown if "on 0" is selected in Set Regeneration Time Option in OEM Softener System Setup or OEM Filter System Setup.

Press NEXT to exit Installer Display Settings. Press REGEN to return to previous step.

EXIT INSTALLER DISPLAY SETTINGS

Installer Display Settings - 7 Day Regeneration



Step 1I – To enter Installer Display press NEXT and ▲ simultaneously for about 5 seconds and release.

Step 2I – Use ▲ or ▼ to set the current day of the week.

- Default = 4 (Wednesday)
- 1 = SUNDAY
- 2 = MONDAY
- 3 = TUESDAY
- 4 = WEDNESDAY
- 5 = THURSDAY
- 6 = FRIDAY
- 7 = SATURDAY

Press NEXT to go to Step 31. Press REGEN to exit Installer Display.



Step 3I – Scroll through days 1 to 7 using NEXT. Use ▲ or ▼ to turn regen ON or OFF for each individual day. After completing the 7th day, press NEXT to go to Step 4I. Press REGEN to go to previous display.

	Step 4I
SET TIME	
REGEN	288
NEXT	
+	
	Step 5I
SET TIME	
REGEN	
NEXT	

Step 4I – Next Regeneration Time (hour): Set the hour of day for regeneration using ▲ or ▼. The default time is 2:00. Press NEXT to go to step5I. Press REGEN to return to previous step.

Step 5I – Next Regeneration Time (minutes): Set the minutes of day for regeneration using ▲ or ▼. Press NEXT to exit Installer Display Settings. Press REGEN to return to previous step.

Diagnostics



x1000

REGEN

Step 5D

Step 1D – Press \blacktriangle or \checkmark simultaneously for 5 seconds and release. If screen in Step 2D does not appear the lock on the valve is activated. To unlock press \checkmark , NEXT, \blacktriangle , REGEN in sequence, then press \blacktriangle and \checkmark simultaneously for 5 seconds and release.

Step 2D - Software Version. Press NEXT to go to Step 3D. Press REGEN to exit Diagnostics.

Step 3D – Volume, total used since start-up: This display shows the total gallons treated since startup. This display will equal zero if a water meter is not installed. Press the NEXT button to go to Step 4D. Press REGEN to return to previous step.

 Step 4D

 DAY

 NEXT

 REGEN

NEXT

Step 4D – Days, total since start-up: This display shows the total days since startup. Press the NEXT button to go to Step 5D. Press REGEN to return to previous step.

REGEN





Step 5D – Regenerations, total number since start-up: This display shows the total number of regenerations that have occurred since startup. Press the NEXT button to go to Step 6D. Press REGEN to return to previous step.

Step 6D – Error Log: This display shows a history of the last 10 errors generated by the controlduring operation. Press ▲ or ▼ to view each recorded error. Press NEXT to go to Step 7D. Press REGEN to return to previous step.

Step 7D – Days, since last regeneration: This display shows the days since the last regeneration occurred. Press NEXT to go to Step 8D. Press REGEN to return to previous step.

Step 8D – Volume, since last regeneration: This display shows the volume of water that has been treated since the last regeneration. This display will equal zero when a water meter is not installed. Press NEXT to go to Step 9D. Press REGEN to return to previous step.

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Step 9D - Volume, reserve capacity used for last 7 days: If the valve is set up as a softener, a meter is installed, and Set Volume Capacity is set to "Auto," this display shows day 0 (for today) and flashes the reserve capacity. Pressing A will show day 1 (which would be yes terday) and flashes the reserve capacity used. Pressing ▲ again will show day 2 (the day before yesterday) and the reserve capacity. Keep

pressing ▲ to show the capacity for days 3, 4, 5 and 6. ▼ can be pressed to move backwards in the day series. This display does not appear if 1.0 is set in Step 2CS, if ALT A or ALT B are selected in Step 5CS, or anytime the reserve capacity is not determined by the control.

Press NEXT at any time to go to Step 10D. Press REGEN to return to previous step.

GAL







Step 10D – Volume, 63-day usage history: This display shows day 0 (for today) and flashes the volume of water treated today. Pressing ▲ will show day 1 (which would be yesterday) and flashes the volume of water treated on that day. Continue to press ▲ to show the maxi

mum volume of water treated for the last 63 days. If a regeneration occurred on the day the word "REGEN" will also be displayed. This display will show dashes if a water meter is not installed.

Press NEXT at any time to go to Step 11D. Press REGEN to return to previous step.

Step 11D - Twin Tank Valve transfer history: only displays when 1.0 was selected in Step 2CS. Use ▲ or ▼ to scroll through the last 10 tank transfers. The first position in the display ranges from 0 to 9 with the lowest number being the most recent transfer. The second posi tion in the display will be either "A" or "b". If "A" then the tank with the

valve on it was in service, if "b" the tank with the in/out head on it was in service. The next three digits rep resent the number of hours ago that the transfer occurred. The display alternates with the volume that was treated before the tank transferred.

Press NEXT at any time to go to Step 12D. Press REGEN to return to previous step.





previous step

DIAGNOSTICSPress and hold ▲ and ▼ buttons for 3 seconds while in Step 12D to reset the MAV drive history in both the retracted and extended piston rod position. To view the old MAV drive history data for retractedand extended rod position press and hold REGEN and ▲ while in Step 12D. Press NEXT to advance display to the old MAV drive history.



EXIT DIAGNOSTICS

Step 12D - MAV Drive History in the direction of retracted piston rod position. Display will only be shown if 1.0 is selected in Step 2CS, or OFF is not selected in Step 5CS. Up to a four digit number will appear after the "L" which stands for latest and "A" which stands for aver age. Drive time is measured in 1/100 of a second; i.e., a 17.10 second move is displayed as "1710". Press NEXT at any time to go to Step 13D. Press REGEN to return to



Step 13D - MAV Drive History in the direction of extended piston rod position. Display will only be shown if 1.0 is selected in Step 2CS, or OFF is not selected in Step 4CS. Up to a four digit numberwill appear after the "L" which stands for latest and "A" which stands for average. Drive time is measured in 1/100 of a second; i.e., a 17.15 second move is displayed as "1715". Press and hold ▲ and ▼ for 3 seconds

while in Step 13D to reset the MAV drive history in both the extended and retracted piston rod position. To view the old MAV drive history data see Step 12D.

Press NEXT at any time exit Diagnostics. Press REGEN to return to previous step.

Alternator Programming Guide

The following instruction must be followed when programming the CWS-200 Valve as an alternator.

Valve A:

- 1. In Configuration Settings Step 3CS, VOLUME (M3) must be selected.
- 2. In Configuration Settings Step 4CS, "On 0" must be selected.
- 3. In Configuration Settings Step 5CS, Alt A must be selected. The "A" control is the one connected to the "A" port of the MAV Motorized Alternating Valve and has the two pin wire connector from the MAV Motorized Alternating Valve connected to it.
- 4. In Volume Installer Display Settings Step 2I, enter the volumetric capacity for the system.
- 5. In Volume Installer Display Settings Step 3I, se Days Override to OFF.

Valve B:

- 1. In Configuration Settings Step 3CS, VOLUME (M3) must be selected.
- 2. In Configuration Settings Step 4CS, "On 0" must be selected.
- 3. In Configuration Settings Step 5CS, Alt B must be selected, The "B" control will be connected to the "B" port of the MAV Motorized Alternating Valve and will have no electrical connection to the MAV
- 4. In Volume Installer Display Settings Step 2I, enter the volumetric capacity for the system. (This must be the same as Valve A.)
- 5. In Volume Installer Display Settings Step 3I, set Days Override to OFF.

Replacing the Media

NOTICE

Ion exchange resin may need to be replaced periodically due to physical breakdown caused by chlorine/chloramine disinfectants, or fouling caused by certain metals such as iron and manganese.

- Mark the location of the mineral tanks on the floor in case they need to be moved once all water, resin and gravel has been removed. This will help with realignment of the plumbing after media replacement. DO NOT attempt to move a mineral tank that contains media and or water.
- 2. Open the bypass valve.
- 3. Close the inlet and outlet isolation valves for the mineral tank needing media replacement
- 4. Locate page "Regeneration Cycles and Times" on page 14 for the controller
- 5. Follow the steps to place the system in the backwash position. This relieves any pressure inside the mineral tank. Once the system cycles into the backwash position, unplug the control valve from the power outlet to keep the system in the backwash position.
- 6. Disconnect the inlet, outlet, and drain union plumbing fittings. Then, if necessary for the removal of the control valve from the mineral tank, remove the remaining plumbing from the inlet, outlet and drain ports of the control valve.
- 7. Disconnect the meter cable from the control board.
- 8. Disconnect the brine tubing from the control valve's brine connection port.
- 9. Unplug the power cord.
- 10. Remove the control valve from the mineral tank by turning the control valve counter-clockwise when viewed from above. Keeping a firm grip on the control valve, continue to rotate until it can be lifted off of the top of the mineral tank. Store the control valve in a safe location.
- 11. Note the top of the distributor tube. It must be flush with the top of the tank. If it is above the top of the tank by more than ½" the distributor tube may have become disconnected from the distributor screen in the bottom of the mineral and must be reconnected.
- 12. Obtain a length of ¾" sch. 40 PVC that is the same height as the mineral tank and a length of 1" clear braided poly-vinyl hose. The hose must be long enough to reach the nearest floor drain. (Both of these can be acquired at a local hardware store).
- 13. Insert one end of the pipe inside the hose and the other end of the pipe into the top of the mineral tank and down into the resin media. Put the other end of the hose inside a water permeable bag and locate the bag over the floor drain.
- 14. Insert a garden hose into the bag side of the poly-vinyl hose to fill the hose and PVC pipe with water. Air will bubble out of the tank. Once all the air is out of the hose and pipe, remove the garden hose from the polyvinyl hose to establish a siphon. The resin can then be siphoned into the bag. Use the garden hose to maintain a full water level in the mineral tank to. The bag end of the poly-vinyl hose must remain lower in elevation then the end of the PVC pipe in the mineral tank to maintain the siphon. The bag will retain the resin while the water flows down the drain. Use caution not to allow resin to enter the floor drain.

- 15. Continue to siphon resin until it is completely evacuated from the mineral tank. Gravel will clogged the siphon hose and, if it must be removed due to fouling, or to repair or replace a damaged distributor tube and screen, must be evacuated by other means.
- If replacing gravel, inspect lower distributor screens for damage and replace if necessary.
- 17. To add new media and reconnect control valve to mineral tank follow General Installation steps 3-4K located on page 9 of this manual.
- 18. Reconnect inlet, outlet, and drain plumbing to the control valve and tighten the plumbing union fittings on each of these plumbing lines.
- 19. Reconnect brine tubing to brine connection port of control valve.
- 20. Reconnect meter cable.
- 21. Open the inlet isolation valve slightly, until water can be heard flowing through the isolation valve and allow the mineral tank to fill with water. Air will come out of the drain line until the mineral tank is full of water. Once water flow at the drain line is observed, fully open the inlet valve and allow water flow to drain for 10 minutes to flush the resin bed of any color. If water at the drain shows any discoloration, continue to flush the resin bed until water at the drain is clear.
- 22. Plug the system back in to the power outlet so that it will return to the service position.
- 23. Fully open inlet and outlet isolation valves and close bypass valve.
- 24. Check for leaks and repair as required.
- 25. Open hot and cold side of a treated water faucet to flush any air from the plumbing system.

If this is an CWSTA-200 series system replace media in each mineral tank according to this media replacement procedure.



Replacement Parts - Major System Components



* CWSTA-200 SYSTEMS ONLY

Replacement Parts - Major System Components

		MAJOR SYSTEM COMPONENTS
ITEM NO.	ORDERING CODES	DESCRIPTION
1	68104853	KC10V2EEDTB VLV WS2 F/21 TNK WO/METER, DLFC, TNK
2	68108491	V2003-MCH FC PVC 1 MXM HSG F/5-10 GPM (USE -GPM)
2	68108487	V2003-A-MCH FC PVC 1 MXM HSG F/12 15 20 GPM (USE
2	68108500	V2005-A-25 FC PVC 1.50 MXM 25 GPM
2	68108498	V2005-A FC PVC 1.50 MXMHSG F/20-40 GPM (USE -GP
2	68108502	V2005-A-35 FC PVC 1.50 MXM 35 GPM
3	68104916	KC11V3050 VLV RMT MTR ELEC 2 SS 20KF
4	68103367	17313 PIPE PVC SCH 40 1.5"
5	68101104	D2083 DIS KSH S06-11 TMH&L/RING&CAP 36
6	68101197	D5007 DIS RISER R2A PP 1.5X72
7	68106677	Q9058 TANK ADAPT BUSHING 6" FLANGE X 4"#8 THREAD PVC W/ORING FOR 30" & 36" SOFTENERS
8	68101188	D3341 BOLT SET SS18-8 F/6 SF 12/.25X3 NUT FLAT L
9	68100997	C9098 FTK 14X65 ALM 4T POLY W/BASE
9	68101000	C9099-4 FTK 16X65 ALM 4TW/BASE
9	68100691	C1029 FTK 18X65 ALM COMP 4.0 TOP W/BASE
9	68100694	C1030 FTK 21X62 ALM COMP4.0 TOP W/STD BASE
9	68100698	C1031 FTK 24X72 NAT COMP4.0 TOP ONLY W/STD BASE
9	68100704	C1037-4T FTK 30X72 NAT COMP 4#8 TOP ONLY W/EXT B
9	68100706	C1038 FTK 36X72 NAT COMP 6.0FL TOP ONLY W/EXT BA
10	68100326	A4000 RSN C1 HICAP SOFTENER CATION
11	68100354	A7005A MEDIA GRAVEL FLINT #20 .125X.0625 50#/BAG
12	68100356	A7006A MEDIA GRAVEL .25X.125 50#/BAG
13	68110284	G2003E BRINE TANK ASSY 24X41 BLK W/ GRID & AIR CHECK FOR 1/2" BRINE HOSE
13	68102503	G2004B BRINE TANK ASSY 24X50 BLK W/ GRID & AIR CHECK FOR 1/2" BRINE HOSE
13	68102512	G2009A BRINE TANK ASSY 30X50 BLK W AIR CHECK FOR 1/2" BRINE HOSE
13	68102509	G2008C BRINE TANK ASSY 39X48 BLK W AIR CHECK FOR 1/2" BRINE HOSE
13	68102554	G3015-1 BRINE TANK ASSY 39X60 BLK W AIR CHECK FOR 1/2" BRINE HOSE
14	68102593	H1018 BRINE OVERFLOW SET WHT (2 PC) CLK
15	68102491	G2002B BRINE TANK 18X40 BLK EMPTY
15	68102494	G2003 BRINE TANK 24X41 BLK EMPTY
15	68102500	G2004 BRINE TANK 24X50 BLK EMPTY
15	68102511	G2009 BRINE TANK 30X50 BLK EMPTY
15	68102507	G2008 BRINE TANK 39X48 BLK EMPTY
15	68102553	G3015 BRINE TANK 39X60 BLK EMPTY
16	68102591	H1016 BRINE WELL CAP 4"
16	68102592	H1017 BRINE WELL CAP 5"
17	68102634	H7007 BRINE SAFETY FLOAT BRINE VALVE AND AIR CHECK ASSY 2310 FOR 38" BRINE HOSE
17	68110335	K4560009-KIT AIR CHECK 900 & FITTING FOR 1/2" BRINE HOSE
18	68102598	H1030-36S BRINE WELL 4"X36" SLOTTED
18	68102606	H1071 BRINE WELL 5"X60" SLOTTED
19	68102607	H1072 BRINE GRID FOR 18" DIAMETER BRINE TANKS
19	68102608	H1075 BRINE GRID SET FOR 24" DIAMETER BRINE TANKS INCLUDES 5" PVC LEGS
20	68104920	KC11V3063 PART MOTORIZED ALTERNATING VLV 2.0
21	68108574	V7103-10 FC BUTTON 10.0 GPM ORG/BRICK RED
21	68108575	V7103-12 FC BUTTON 12.0 GPM BLK
21	68108576	V7103-15 FC BUTTON 15.0 GPM BLK
21	68108570	V7103-06 FC BUTTON 6.0 GPM RED
21	68108571	V7103-07 FC BUTTON 7.0 GPM DARK BROWN

Replacement Parts - CWS-200 Control Valve Body

CWS-200 DRIVE CAP ASSEMBLY, DOWNFLOW PISTON, UPFLOW PISTON, REGENERANT PISTON, DOWNFLOW OR UPFLOW SPACER STACK ASSEMBLY And Main Body				
Drawing No. Legacy No.		Description	Quantity	
1	V3726*	CWS-200 BRINE PISTON ASSEMBLY	1	
0	V3725	CWS-200 PISTON DOWNFLOW ASSEMBLY (AMBER IN COLOR)	1	
2	V4059	CWS-200 PISTON UPFLOW ASSEMBLY (BLACK IN COLOR)		
3	V3452	0-RING 230	1	
4	V3728	CWS-200 DRIVE CAP ASSEMBLY	1	
5	V3724	WASHER FLAT SS 1/4	4	
6	V3642	BOLT BHCS S/S 1/4-20X1.25	4	
7	BACK PLATE	REFER TO PROGRAMMING AND COVER DRAWING MANUAL	1	
0	V3729	CWS-200 STACK DOWNFLOW ASSEMBLY (BLACK IN COLOR)	1	
0	V3729-01	CWS-200 STACK UPFLOW ASSEMBLBLY (BLACK AND GREY)	1	
9	V3419	0-RING 347	1	
10	V3641	0-RING 225 FOR VALVE BODIES WITH NPT THREADS	1	
10	V3441	0-RING 226 FOR VALVE BODIES WITH BPST THREADS	1	
11	V3700-01	CWS-200 BODY NPT	- 1	
	V3700BSPT-01**	CWS-200 BODY BSPT		
10	V3468	CWS-200H PLUG 1/4 HEX NPT	2	
12	V3465	CWS-200H PLUG 1/4 HEX BSPT	2	
13	D1300	TOP BAFFLE DFSR 1.5/50MM	1	

* V3726 CWS-200 Brine Piston must also be used for Backwash Only valves.

** BSPT threads on inlet and outlet ports on the V3950BSPT-01, NPT threads on drain port.



After completing any valve maintenance, press and hold NEXT and REGEN buttons for 3 seconds. This resets the electronics and establishes the service piston position. The display should flash all wording, then flash the software version and then reset the valve to the service position.

Replacement Parts - CWS-200 Regenerate Components

CWS-200 INJECTOR VALVE BODY, REFILL FLOW CONTROL AND INJECTOR				
Drawing No.	Legacy No.	Description	Quantity	
1	V3477	CWS-200 INJECTOR CAP	1	
2	V3152	0-RING 135	1	
3	V3727	CWS-200 INJECTOR BODY ASSEMBLY	1	
4		CWS-200H INJECTOR ASSEMBLY	1	
E	V3731	CWS-200 INJ DRAW TUBE DOWNFLOW ASSEMBLY (BLACK IN COLOR)	1	
5	V3731-01	CWS-200 INJ DRAW TUBE UPFLOW ASSEMBLY (GREY IN COLOR)		
6	V3730	CWS-200 INJ FEED TUBE DOWNFLOW ASSEMBLY (BLACK IN COLOR)	1	
0	V3730-01	CWS-200 INJ FEED TUBE UPFLOW ASSEMBLY (GREY IN COLOR)		
7	V3315	0-RING 231	1	
8	V3724	WASHER FLAT SS 1/4	4	
9	V3643	BOLT BHCS S/S 1/4-20 x 2.25	4	
10	V3162-022*	WS1 DLFC 022 FOR 3/4	1	
11	V3231	CWS-200H REFILL FLOW CONTROL RETAINER	1	
12	V3277	0-RING 211	1	
13	V3105	0-RING 215	1	
14	V3150	WS1 SPLIT RING	1	
15	V3151	WS1 NUT 1 QC	1	
16	V3149	WS1 FTG 1 MALE NPT ELBOW	1	
Not Shown	V3189	WS1 FTG 3/4 & 1 PVC SLVNT 90	Optional	
Not Shown	H4915**	FTG KIT 494 BV 1/2 POLYTUBE	Optional	
Not Shown	V3499	CWS-200H FITTING CAP 1 IN THREADED	Optional	
Not Shown	V3797***	WS1 FTG 1 MALE BSPT ELBOW	BSPT Only	

*Any V3162-XXX flow control may be used. CWS-200 valves areshipped with a V3162-022 (2.2 gpm) flow control. Flow controlsizes range from 0.7 up to 10 gpm. CWS-200 valves can only beset for minutes of fill because various sizes of flow controls can beused. To calculate for pounds or kilograms of salt, take minutes offill times the flow rate of the flow control being used to arrive atthe number of gallons of water be added to the brine tank. Eachgallon of water will dissolve approximately 3 pounds of salt.

**Use of H4915 may severely reduce brine draw rates.

*** BSPT Valves also include a V3797 WS1 FTG 1 MALE BSPT ELBOW

A V3731 and V3731-01 each contain one D1262 O-RING 118 and two V3639 O-RING 119.

A V3730 and V3730-01 each contain three V3638 O-RING 113.

Backwash Only Valves include a V3499 but do not include the following parts: V3189, H4915, V3162-022, V3231 and V3277.



Replacement Parts - 2" Stainless Steel Mech/Electronic Meter

2 INCH STAINLESS STEEL METER ASSY							
ITEM NO.	QTY	PART NUMBER	DESCRIPTION				
1	1	68104916	KC11V3050 ELECTRONIC TURBINE METER 2" SS 20KF				

Problem	Possible Cause	Solution
	a. No power at electric outlet	a. Repair outlet or use working outlet
	b. Control valve Power Adapter not plugged into outlet or power cord end not connected to PC board connection	b. Plug Power Adapter into outlet or connect power cord end to PC Board connection
1. No Display on PC Board	c. Improper power supply	c. Verify proper voltage is being delivered to PC Board
	d. Defective Power Adapter	d. Replace Power Adapter
	e. Defective PC Board	e. Replace PC Board
	a. Power Adapter plugged into electric outlet controlled by light switch	a. Use uninterrupted outlet
	b. Tripped breaker switch and/or tripped GFI	b. Reset breaker switch and/ or GFI switch
2. PC Board does not display correct time of day	c. Power outage	c. Reset time of day. If PC Board has battery back up present the battery may be depleted. See Front Cover and Drive Assembly drawing for instructions.
	d. Defective PC Board	d. Replace PC Board
	a. Bypass valve in bypass position	a. Turn bypass handles to place bypass in service position
	b. Meter is not connected to meter connection on PC Board	b. Connect meter to three pin connection labeled METER on PC Board
3. Display does not indicate that water is flowing. Refer to user instructions for how the display	c. Restricted/ stalled meter turbine	c. Remove meter and check for rotation or foreign material
indicates water is flowing	d. Meter wire not installed securely into three pin connector	d. Verify meter cable wires are installed securely into three pin connector labeled METER
	e. Defective meter	e. Replace meter
	f. Defective PC Board	f. Replace PC Board
	a. Power outage	a. Reset time of day. If PC Board has battery back up present the battery may be depleted. See Front Cover and Drive Assembly drawing for instructions.
	b. Time of day not set correctly	b. Reset to correct time of day
4. Control valve regenerates at wrong time of day	c. Time of regeneration set incorrectly	c. Reset regeneration time
	d. Control valve set at "on 0" (immediate regeneration)	d. Check programming setting and reset to NORMAL (for a delayed regen time)
	e. Control valve set at "NORMAL + on 0" (delayed and/ or immediate)	e. Check programming setting and reset to NORMAL (for a delayed regen time)
5. Time of day flashes on and off	a. Power outage	a. Reset time of day. If PC Board has battery back up present the battery may be depleted. See Front Cover and Drive Assembly drawing for instructions.
6. Control valve does not regenerate	a. Broken drive gear or drive cap assembly	a. Replace drive gear or drive cap assembly
automatically when the REGEN button is	b. Broken Piston Rod	b. Replace piston rod
depressed and held.	c. Defective PC Board	c. Defective PC Board
	a. Bypass valve in bypass position	a. Turn bypass handles to place bypass in service position
	b. Meter is not connected to meter connection on PC Board	b. Connect meter to three pin connection labeled METER on PC Board
7. Control valve does not regenerate	c. Restricted/ stalled meter turbine	c. Remove meter and check for rotation or foreign material
is depressed and held.	d. Incorrect programming	d. Check for programming error
	e. Meter wire not installed securely into three pin connector	e. Verify meter cable wires are installed securely into three pin connector labeled METER
	f. Defective meter	f. Replace meter
	g. Defective PC Board	g. Replace PC Board

Problem	Possible Cause	Solution
	a. Bypass valve is open or faulty	a. Fully close bypass valve or replace
	b. Media is exhausted due to high water usage	b. Check program settings or diagnostics for abnormal water usage
	c. Meter not registering	c. Remove meter and check for rotation or foreign material
	d. Water quality fluctuation	d. Test water and adjust program values accordingly
8. Hard or untreated water is being delivered	e. No regenerant or low level of regenerant in regenerant tank	e. Add proper regenerant to tank
	f. Control fails to draw in regenerant	f. Refer to Trouble Shooting Guide number 12
	g. Insufficient regenerant level in regenerant tank	g. Check refill setting in programming. Check refill flow control for restrictions or debris and clean or replace
	h. Damaged seal/stack assembly	h. Replace seal/stack assembly
	i. Control valve body type and piston type mix matched	i. Verify proper control valve body type and piston type match
	j. Fouled media bed	j. Replace media bed
	a. Improper refill setting	a. Check refill setting
9. Control valve uses too much regenerant	b. Improper program settings	b. Check program setting to make sure they are specific to the water quality and application needs
	c. Control valve regenerates frequently	c. Check for leaking fixtures that may be exhausting capacity or system is undersized
	a. Low water pressure	a. Check incoming water pressure – water pressure must remain at minimum of 25 psi
10. Residual regenerant being delivered to service	b. Incorrect injector size	b. Replace injector with correct size for the application
	c. Restricted drain line	c. Check drain line for restrictions or debris and clean
	a. Improper program settings	a. Check refill setting
	b. Plugged injector	b. Remove injector and clean or replace
	c. Drive cap assembly not tightened in properly	c. Re-tighten the drive cap assembly
	d. Damaged seal/ stack assembly	d. Replace seal/ stack
11. Excessive water in regenerant tank	e. Restricted or kinked drain line	e. Check drain line for restrictions or debris and or un-kink drain line
	f. Plugged backwash flow controller	f. Remove backwash flow controller and clean or replace
	g. Missing refill flow controller	g. Replace refill flow controller
	a. Injector is plugged	a. Remove injector and clean or replace
	b. Faulty regenerant piston	b. Replace regenerant piston
	c. Regenerant line connection leak	c. Inspect regenerant line for air leak
12. Control valve fails to draw in regenerant	d. Drain line restriction or debris cause excess back pressure	d. Inspect drain line and clean to correct restriction
	e. Drain line too long or too high	e. Shorten length and or height
	f. Low water pressure	f. Check incoming water pressure – water pressure must remain at minimum of 25 psi
	a. Power outage during regeneration	a. Upon power being restored control will finish the remaining regeneration time. Reset time of day.
13. Water running to drain	b. Damaged seal/ stack assembly	b. Replace seal/ stack assembly
	c. Piston assembly failure	c. Replace piston assembly
	d. Drive cap assembly not tightened in properly	d. Re-tighten the drive cap assembly

Problem	Possible Cause	Solution
14. E1, Err – 1001, Err – 101 = Control unable to sense motor movement	a. Motor not inserted full to engage pinion, motor wires broken or disconnected	a. Disconnect power, make sure motor is fully engaged, check for broken wires, make sure two pin connector on motor is connected to the two pin connection on the PC Board labeled MOTOR. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC Board for 5 seconds and then reconnect.
	b. PC Board not properly snapped into drive bracket	b. Properly snap PC Board into drive bracket and then Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC Board for 5 seconds and then reconnect.
	c. Missing reduction gears	c. Replace missing gears
	a. Foreign material is lodged in control valve	a. Open up control valve and pull out piston assembly and seal/ stack assembly for inspection. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC Board for 5 seconds and then reconnect.
15. E2, Err – 1002, Err – 102 = Control valve motor ran too short and was unable to find the next cycle position and stalled	b. Mechanical binding	b. Check piston and seal/ stack assembly, check reduction gears, check drive bracket and main drive gear interface. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC Board for 5 seconds and then reconnect.
	c. Main drive gear too tight	c. Loosen main drive gear. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC Board for 5 seconds and then reconnect.
	d. Improper voltage being delivered to PC Board	d. Verify that proper voltage is being supplied. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC Board for 5 seconds and then reconnect.
	a. Motor failure during a regeneration	a. Check motor connections then Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC Board for 5 seconds and then reconnect.
16. E3, $\text{Err} - 1003$, $\text{Err} - 103 = \text{Control valve}$ motor ran too long and was unable to find the next cycle position	b. Foreign matter built up on piston and stack assemblies creating friction and drag enough to time out motor	 b. Replace piston and stack assemblies. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC Board for 5 seconds and then reconnect.
	c. Drive bracket not snapped in properly and out enough that reduction gears and drive gear do not interface	c. Snap drive bracket in properly then Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC Board for 5 seconds and then reconnect.
17. Err – 1004, Err – 104 = Control valve motor ran too long and timed out trying to reach home position	a. Drive bracket not snapped in properly and out enough that reduction gears and drive gear do not interface	a. Snap drive bracket in properly then Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston posi- tion or disconnect power supply from PC Board for 5 seconds and then reconnect.

Problem	Possible Cause	Solution
	a. Control valve programmed for ALT A or b, nHbP, SEPS, or AUX MAV with out having a MAV or NHBP valve attached to operate that function	a. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC Board for 5 seconds and then reconnect. Then re-program valve to proper setting.
18. Err -1006, Err – 106, Err - 116 = MAV/ SEPS/ NHBP/ AUX MAV valve motor ran too long and unable to find the proper park position Motorized Alternating Valve = MAV	b. MAV/ NHBP motor wire not connected to PC Board	 b. Connect MAV/ NHBP motor to PC Board two pin connection labeled DRIVE. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC Board for 5 seconds and then reconnect.
Separate Source = SEPS No Hard Water Bypass = NHBP Auxiliary MAV = AUX MAV	c. MAV/ NHBP motor not fully engaged with reduction gears	c. Properly insert motor into casing, do not force into casing Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC Board for 5 seconds and then reconnect.
	d. Foreign matter built up on piston and stack assemblies creating friction and drag enough to time out motor	d. Replace piston and stack assemblies. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC Board for 5 seconds and then reconnect.
19. Err – 1007, Err – 107, Err - 117 = MAV/ SEPS/ NHBP/ AUX MAV valve motor ran too short (stalled) while looking for proper park position Motorized Alternating Valve = MAV	a. Foreign material is lodged in MAV/ NHBP valve	a. Open up MAV/ NHBP valve and check piston and seal/ stack assembly for foreign material. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC Board for 5 seconds and then reconnect.
Separate Source = SEPS No Hard Water Bypass = NHBP Auxiliary MAV = AUX MAV	b. Mechanical binding	 b. Check piston and seal/ stack assembly, check reduction gears, drive gear interface, and check MAV/ NHBP black drive pinion on motor for being jammed into motor body. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC Board for 5 seconds and then reconnect.

Water Softener Flow Diagrams

CWS-200 Control Valve Cycle Positions





Water Softener Flow Diagrams

CWS-200 Control Valve Cycle Positions

DOWNFLOW BRINE



Water Softener Flow Diagrams

CWS-200 Control Valve Cycle Positions











RED, LEGACY NO. V3010-15C or V3010-2S-15C US Units





YELLOW, LEGACY NO. V3010-15F Metric Units









YELLOW, LEGACY NO. V3010-15F US Units





ORANGE, LEGACY NO. V3010-15H Metric Units



LEGACY NO. V3010-15I Metric Units



GREEN, LEGACY NO. V3010-15G US Units



ORANGE, LEGACY NO. V3010-15H US Units



LEGACY NO. V3010-15I US Units





Pressure (psi)















Pressure (kPa)

Injector Nozzle and Throat Chart

CWS-200 INJECTORS					
Drawing No.	Legacy No.	Description	Identifier	Downflow Typical Tank Diameter ¹	Quantity
	V3010-2R-15B **	CWS-200/200HF Injector Assembly R, W/V3010-15B	Violet	12"	
Not Chown	V3010-2S-15C **	CWS-200/200HF Injector Assembly S, W/V3010-15C	Red	13"	
NUL SHOWIT	V3010-2T-15D **	CWS-200/200HF Injector Assembly T, W/V3010-15D	White	14"	
	V3010-2U-15E **	CWS-200/200HF Injector Assembly U, W/V3010-15E	Blue	16"	
	V3010-2A	CWS-200/200HF Injector Assembly A	Stamped A	18"	
3	V3010-2B	CWS-200/200HF Injector Assembly B	Stamped B	21"	1
	V3010-2C	CWS-200/200HF Injector Assembly C	Stamped C	24"	
	V3010-2D	CWS-200/200HF Injector Assembly D	Stamped D	30"	
	V3010-2E	CWS-200/200HF Injector Assembly E	Stamped E	36"	
	V3010-2F	CWS-200/200HF Injector Assembly F	Stamped F	42"	
	V3010-2G	CWS-200/200HF Injector Assembly G	Stamped G	48"	

** V3010-2X-15X Injectors contain a V3010-2-15 CWS-200 injector adapter with a CWS-150 injector inside

V3010-2X injectors and the V3010-2-15 Adapter include a V3283 O-RING 117 and a V3284 O-RING 114. The V3010-2-15 Adapter allows the 2" valve to be used on smaller tank sizes. The V3010-2-15 adapter can be used with any V3010-15X injector. The V3010-15X injector includes one V3416 O-RING 012 (lower) and one V3171 O-RING 013 (upper).

1. Actual injector size may vary depending on the design and application of the system. The injectors are sized for a typical downflow softener using standard mesh synthetic cation exchange media regenerating with sodium chloride. See the injector graphs on the following pages to meet specific applications. Variances in drain and draw line restrictions will effect injector performance.

For upflow brine application downsize your injector by two tank sizes minimum and refer to the injector graphs for verifying proper selection.



Motorized Alternating Valve Piston Style Applications

For V3071, V3071BPST, V3076 or V3076BSPT

OPERATING PRESSURES: 20 PSI MINIMUM / 125 PSI MAXIMUM

OPERATING TEMPERATURES: 40°F MINIMUM / 110°F MAXIMUM

Service or Installation of Motor.

Do not lubricate the motor or the gears. To install the motor, move the spring clip loop to the right and hold. Gently turn the motor while inserting so that the gear on the motor meshes with the gears under the drive gear cover. If the motor will not easily engage with the drive gears when reinstalling, lift and slightly rotate the motor before reinserting. Release the spring clip loop and continue to rotate the motor until the wires are horizontal and the motor housing engages the small plastic bulge inside the drive bracket motor retainer. Reconnect the motor plug to the two-pronged jack on the board labeled drive.

If the control valve manual does not include instructions for setting up the software for No Hard Water Bypasses (NHWB), Separate Source (SEPS), or Twin Tank Operation (ALT A and ALT b), please contact your local equipment supplier for current copies of installation instructions.

Up to 2 additional cables can be brought through the back plate. Locate the round strain relief knock-out on the inside of the back plate. Use a punch and hammer to remove the knock-out. One or both tabs at the bottom of the strain relief feature may be broken out with a needle-nose pliers. The additional cables may be brought through the knock-out hole, and connected to the PC board. After the cables are connected to the PC board, weave the cables through the strain relief feature, and then use 68104988 Strain Relief Cover Kit to cover the cables in the strain relief. To help prevent damage to the cables, allow nearby solder joints to cool, or solvent cement joints to cure.

 For twin tank operation, the 8' interconnect cable must be threaded through the back plates and connected to the three pin connector labeled COMM CABLE on both the ALT A and

No Hard Water Bypass:

The MAV will be driven closed before the first regeneration cycle that is not FILL or SOFTENING or FILTERING, and be driven open after the last regeneration cycle that is not FILL. If the control valve enters into an error state during regeneration mode, the MAV will remain in its current state until the error is corrected and reset.



plumbing device or local code requires an uninterrupted water supply, design the installations to accommodate.

ALT b control valves. The 8' interconnect cable is not used for No Hard Water Bypass (NHWB) or Separate Source (SEPS) operation.

NOTICE It is possible to use the Motorized Alternating Valve on controls with individual meters with some International or Custom PC Boards. When using the Motorized Alternating Valve with two meters, it is necessary to disconnect or cut the left wire on the interconnect cable. This is the wire closest to the center cut out on the PC Board.

- The 8' alternator valve motor cable must be threaded through the back plate and connected to the two pin connector labeled MAV on the control valve board (for twin tank operation connect to the unit set as ALT A).
- The 15' water meter cable must be threaded through the back plate and connected to the three pin connection labeled METER on the control valve board.

NOTICE A meter must be used for twin tank operation, meters are recommended but not required for NHWB or SEPS operation. If using the Motorized Alternating Valve with a meter on each control, it is necessary to connect each meter to the PC Board.

• The 15' AC Adapter or power cable must be thread through the back plate of all control valves. The AC adapter should be installed to a properly grounded (not switched) outlet.



The MAV will be driven closed (i.e. let water flow from A port to C port) before the first regeneration cycle, and be driven open (i.e. let water flow from B port to C port) after the last regeneration cycle. If the control valve enters into an error during regeneration mode, the MAV will remain in its current state until the error is corrected and reset.



Motorized Alternating Valve Piston Style Applications

Twin Tank Alternator:

If the control valve manual does not include instructions for setting up ALTA and ALTb software, please contact your local equipment supplier for current copies of installation instructions. If the control valve is in an error state during regeneration mode, the MAV will close the B port and keep open the A port until the error is corrected and reset.



2" Piston Style MAV's (Motorized Alternating Valves)

Legacy No. V3076 • Description: MOTOR ALT VLV 2 NPT REV2 or Legacy No. V3076BSPT • Description: MOTOR ALT VLV 2 BSPT REV21234567810119Piston

	LEGACY NO. DESCRIPTION	QUANTITY		
DRAWING NO.		DESCRIPTION	V3076	V3076BPST
1	V3473	MAV/NOHWBY COVER ASY	1	1
2	V3476	MOTOR ASY 8 FT	1	1
3	V3592	SCREW #8-1 PHPN T-25 SS	3	3
4	V3262-01	ALT/2BY REDUCGEARCVRASY	1	1
5	V3110-01	DRIVE REDUCING GEAR PLAIN	3	3
6	V3264	CWS-200 BYPASS REDUCTION GEAR AXLE	3	3
7	V3642	SCREW 1/4-20 x 1 1/4 BHSCS SS (5/32" HEX ALLEN WRENCH REQUIRED)	4	4
8	V3078	MAV/NOHWBY 2 DRIVE ASY	1	1
9	V3634-01	MAV/NOHWBY 2 PISTON	1	1
10	V3077	CWS-200 MAV STACK ASY	1	1
	V3633-01	CWS-200 MAV BODY NPT	1	N/A
11	V3633-01BSPT	CWS-200 MAV BODY BSPT	N/A	1
Not Shown	V3474	ALT CONNECT CORD 8FT BLK	1	1



2" Piston Style MAV's (Motorized Alternating Valves)



2" Piston Style MAV's (Motorized Alternating Valves)

Legacy No. V3098 • Description: NO HARDWATERBYPASS 2INMXF NPT or Legacy No. V3098BSPT • Description: NO HARDWATERBYPASS 2INMXF BSPT

	LEGACY NO.	DESCRIPTION	QUANTITY	
DRAWING NU.			V3076	V3076BPST
1	V3473	MAV/NOHWBY COVER ASY	1	1
2	V3476	MOTOR ASY 8 FT	1	1
3	V3592	SCREW #8-1 PHPN T-25 SS	3	3
4	V3262-01	ALT/2BY REDUCGEARCVRASY	1	1
5	V3110-01	DRIVE REDUCING GEAR PLAIN	3	3
6	V3264	CWS-200 BYPASS REDUCTION GEAR AXLE	3	3
7	V3642	SCREW 1/4-20 x 1 1/4 BHSCS SS (5/32" HEX ALLEN WRENCH REQUIRED)	4	4
8	V3078	MAV/NOHWBY 2 DRIVE ASY	1	1
9	V3634-01	MAV/NOHWBY 2 PISTON	1	1
10	V3887	CWS-200 MAV STACK ASY	1	1
11	V36828-01	CWS-200 NHWBY BODY M x F NPT	1	N/A
	V3828BSPT-01	CWS-200 NHWBY BODY M x F BSPT	N/A	1
Not Shown	V3805	STRAIN RELIEF COVER KIT	1	1





Piston Orientation



WATER SOFTENERS/FILTERS Limited Warranty:

The Company warrants each fiberglass tank 13 inches in diameter and smaller to be free from defects in material and workmanship under normal usage for a period of ten years from the date of original shipment.

The Company warrants each fiberglass tank 14 inches in diameter and larger to be free from defects in material and workmanship under normal usage for a period of five years from the date of original shipment.

The Company warrants any size Salt Tank (Brine Tank) to be free from defects in material and workmanship under normal usage for a period of five years from the date of original shipment. The Company warrants each Control valve to be free from defects in material and workmanship under normal usage for a period of five years from the date of original shipment.

The Company warrants diaphragm valve nests and related controls to be free from defects in material and workmanship under normal usage for a period of one year from the date of original shipment. The Company warrants all other components to be free from defects in material and workmanship under normal usage for a period of one year from the date of original shipment.

Water softener resins subjected to iron, manganese and chlorine levels greater than 1pm are expressly not covered by this warranty. Manganese greensand media and expendable media such as activated carbon, Filox[®], Micro-Z[®] and neutralizing media are also not covered by this warranty. In the event of a covered defect within the warranty period, the Company will, at its option, replace or

recondition the product without charge. Disclaimer of Warranty. THE WARRANTY SET FORTH HEREIN IS GIVEN EXPRESSLY AND IS THE ONLY WARRANTY GIVEN BY THE COMPANY WITH RESPECT TO THE PRODUCT. THE COMPANY MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED. THE COMPANY HEREBY SPECIFICALLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Limitation of Liability. The remedy described in the first paragraph of this warranty shall constitute the sole and exclusive remedy for breach of warranty, and the Company shall not be responsible for any incidental, special or consequential damages, including without limitation, lost profits or the cost of repairing or replacing other property which is damaged if this product does not work properly, the Cost of the co

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Watts Regulator Co.